

Public Service Announcement

Health Client Travel Program provides visitation benefits for families of long-term care residents

Start Date: June 25, 2025

End Date: March 31, 2026

Nunavut-wide

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The Department of Health would like to inform families of long-term care (LTC) facility residents across Nunavut that travel support for visitation may be available through the Health Client Travel Program.

Under the program, families of residents placed in a long-term care facility outside of their home community may be eligible for travel benefits. This also applies to the new Kivalliq LTC facility in Rankin Inlet.

To confirm eligibility and request travel:

- Contact the LTC Travel Team at LTCTravel@gov.nu.ca or 867-975-5941.
- Submit your request **at least three (3) weeks in advance** of the intended travel date.

Once approved, travel arrangements will be made based on flight and hotel availability.

Please note, travel must be pre-approved and booked through the LTC Travel Team.

Independent Travel

Family members who choose to travel independently are reminded that all associated costs are the responsibility of the traveller. The Department of Health will not provide reimbursement for any expenses incurred outside of the Health Client Travel Program.

For those making their own arrangements, local accommodations and services are available in the communities where LTC facilities are located. Travellers are encouraged to contact local hotels and service providers directly for availability and rates.

For more information visit the Government of Nunavut's page on long term care facilities.

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